­Media Contact:

Sarah Kestler

[Sarah.Kestler@ednetics.com](mailto:Sarah.Kestler@ednetics.com)

For Immediate Release

**EDNETICS EARNS HIGH CUSTOMER SATISFACTION SCORE**

Net Promotor Score Shows Excellence in Customer Service

POST FALLS, ID -

Ednetics, a leading technology solutions provider for education, state, and local government communities, announced the results of their customer satisfaction survey aimed at measuring customer experience through the Net Promotor Score Survey. The NPS survey is designed to capture a customer’s “willingness to recommend” while providing industry benchmarks for companies wanting to focus on customer service.

At 75% NPS®, Ednetics soars above the technology services industry average of 40% NPS® in 2022. This indicates a strong commitment to exceptional customer service, featuring swift problem resolution and a responsive attitude.

“This accomplishment was made possible by the dedicated work of the entire Ednetics team and their relentless pursuit of exceeding customer expectations,” said Aaron Torres, Chief Services Officer at Ednetics. “As a company we use this survey as a tool to help us continually improve customer service and experience.”

The Ednetics team takes pride in delivering reliable solutions to customers and striving to deliver the best solutions possible “It’s humbling to know that our customers acknowledge our hard work and efforts,” said Will Stowe, Chief Operations Officer. “We’re grateful for their continuous support and recognition.”

###

Ednetics brings advanced technology services and solutions to education and public sector communities across the western United States. The company focuses on opportunities to improve education and government settings through network, communications, physical security, storage, and facilities architectures. The Ednetics team believes that when people have access to environments supportive of connection, information flow, and learning they can be inspired to do great things. For more information, visit <https://www.ednetics.com>.